## WHEN CAN I VOLUNTEER?

#### MONDAY

7:45 – 8:30 am	Food Rescue
8:15 am – 10:30 am	Food Sort
8:15 am – noon	Clothing Sort Household Sort Phone Scheduling
1:00 – 4:00 pm	Phone Scheduling Clothing Sort
3:30 – 7:00 pm	Distribution

#### **TUESDAY**

7:45 – 8:30 am	Food Rescue
8:15 – 10:30 am	Food Sort Clothing Sort Household Sort Phone Scheduling
1:00 – 4:00 pm	Phone Scheduling
10:30 am – 2:00 pm	Distribution

#### **WEDNESDAY**

7:45 – 8:30 am	Food Rescue
8:15 am – 10:30 am	Food Sort
8:15 am – noon	Clothing Sort Household Sort Phone Scheduling
1:00 – 4:00 pm	Phone Scheduling Furniture Delivery
3:30 – 7:00 pm	Distribution
THURSDAY	
7:45 – 8:30 am	Food Rescue
8:15 – 10:00 am	Food Sort Clothing Sort Household Sort Phone Scheduling
1:00 – 4:00 pm	Phone Scheduling Furniture Delivery
10:00 am – 2:00 pm	Distribution

## WHAT CAN I DONATE?

**Mission Outpost accepts** seasonal clothing, basic kitchen items, linens, non-perishable food and hygiene items.

**Mission Outpost does not accept** home decor, baby equipment, toys, out of season clothing, and electronics at any time.

Donations may be dropped off in donation carts at Door #1 or #8. Financial donations can be made online at popmn.org/give.

## NOTE: All furniture donations must be arranged through the furniture staff.

The furniture ministry is looking for twin, full or queen-sized mattresses and box springs (newer than 8 years), as well as living room furniture, dining room tables and chairs.

If you have items to donate, would like to help volunteer in the furniture ministry, or need furniture, please call 952-898-9310.

#### **DONATION CENTER HOURS**

Mondays | 9am – 6pm Volunteers are available to assist with larger quantities from 9:00 am – noon.

Tuesdays | 9am – 4pm

Wednesdays | 9am – 6pm Volunteers are available to assist with larger quantities from 9:00 am – noon.

Thursdays | 9am – 4pm

#### MISSION OUTPOST LOCATION

Prince of Peace Lutheran Church 13801 Fairview Dr. Burnsville MN 55337 952-898-9311 | popmn.org



# COME AND SERVE FAMILIES IN NEED AT MISSION OUTPOST



### WHO CAN VOLUNTEER?

Adults and teens ages 15 and older are welcome to serve anywhere. Children ages 10-14 need to serve alongside their guardian.

#### HOW DO I GET STARTED SERVING AT MISSION OUTPOST?

#### **STEP ONE**

Attend an orientation session. There's a session on the first Tuesday of each month at 6:30 pm.

During orientation we will describe the different areas where you can serve and give a behind-the-scenes tour of Mission Outpost.

Sign up for orientation online: popmn.org/mission/volunteer email: outpost@popmn.org phone: 952-898-9362

#### **STEP TWO**

Shadow a seasoned volunteer before you jump in! You may know exactly what you want to do as a volunteer, or you may want to shadow several areas in order to decide. Sometimes volunteers choose to be versatile, serving in multiple areas throughout the month.

#### **STEP THREE**

Choose when you want to volunteer. A monthly email is sent to all volunteers with a link to sign up. You can choose to volunteer on a consistent day and time, or respond to the ongoing needed openings that pop up.

## WHERE CAN I VOLUNTEER?

#### **FOOD SHELF**

• If you are an early riser, consider food rescue. Drive to an area grocery store, load your vehicle and unload it at Mission Outpost for the food sorters.

- Attention to detail is a plus as you follow food guidelines to sort and display daily food in the Mission Outpost grocery store.
- A friendly face and smooth process help make shopping the best experience for Mission Outpost guests. Greeters, meat orderers, aisle monitors, scale operators and cart loaders all play important roles in the grocery store.

#### **CLOTHING CLOSET**

- With an eye for sustainable fashion, select high quality clothing items from Mission Outpost donation bins and fill the clothing closet racks each day for shoppers.
- Serve at the check-out counter during distribution to count and bag each guests' selections.

#### **HOUSEHOLD KITCHEN & LINENS**

- If you have a heart for providing our neighbors with necessities for kitchens, bathrooms and bedrooms, you'll excel sorting through donation bins to fill our household shelves with dependable options.
- Feel like Santa as you select and package guests' household requests and place them into their carts.

#### **SCHEDULING**

• Be the listening ears of Mission Outpost as you direct those in need to where they can get help. You might share their need with the Salvation Army, the Resource Center or a staff member.

• Whether it's a walk-in or phone call, make sure Mission Outpost serves as many people as we are able by scheduling monthly appointments on our computer program.

#### **WELCOME DESK & REGISTRATION**

- Be the first friendly face our guests see! Ensure a smooth visit by checking them in for appointments and verifying their contact information.
- Enjoy a welcoming conversation while walking new guests through registration paperwork and annually updating recurring guests' information.

#### HOSTING

- Every guest deserves to be personally known during their visit. This is the host's privilege.
- Prepare shopping slips for guests while offering meaningful conversation and prayer.

#### **COMMUNITY RESOURCE CENTER**

- Compassion and curiosity are key traits to help guests overcome the obstacles they face.
- Some of our guests are in crisis and need tenacious encouragement from someone in the community. Be the volunteer who meaningfully connects guests with needed area resources.

#### **FURNITURE DELIVERY**

- If you enjoy making a house feel like a home, then delivering furniture is where you will shine.
- Assist guests in their homes by delivering basic living room, kitchen and bedroom furniture items so they can create a peaceful home life.